

STATES OF JERSEY



JERSEY ETHICAL CARE CHARTER (P.48/2017): THIRD AMENDMENT

Lodged au Greffe on 7th July 2017
by Deputy G.P. Southern of St. Helier

STATES GREFFE

1 PAGE 2, PARAGRAPH (a) –

For paragraph (a), substitute the following –

- “(a) to agree in principle that the Island should adopt a Jersey Ethical Care Charter “the Charter”.”

2 PAGE 3, PARAGRAPH (b) –

For all the words after “Health and Social Services”, substitute the following –

“, under Article 39 of the Regulation of Care (Jersey) Law 2014, to consult with the Jersey Care Commission, and with users and providers of care services on –

- (i) the terms of the Charter, which will include consideration of the following matters –
 - (a) The starting point for arranging care will be client need, and not minutes or tasks. Workers will have the freedom to provide appropriate care, and will be given time to talk to their clients.
 - (b) The time allocated to visits will match the needs of the clients. In general, 15-minute visits will not be used, as they undermine the dignity of the clients.
 - (c) Homecare workers will be paid for their travel time, their travel costs, and other necessary expenses such as mobile phones.
 - (d) Visits will be scheduled so that homecare workers are not forced to rush their time with clients or leave their clients early to get to the next one on time.
 - (e) All homecare workers will be covered by an occupational sick pay scheme to ensure that staff do not feel pressurised to work when they are ill, in order to protect the welfare of their vulnerable clients.
 - (f) Clients will be allocated the same homecare worker(s) wherever possible.
 - (g) Zero-hour contracts should not be routinely used in place of permanent contracts. Holiday pay will not be “rolled up” in hourly rates.
 - (h) Providers will have a clear and accountable procedure for following up staff concerns about their clients’ well-being.
 - (i) All homecare workers will be regularly trained to the necessary standard to provide a good service (at no cost to themselves, and in work time).

- (j) Homecare workers will be given the opportunity to regularly meet co-workers to share best practice and limit their isolation.
- (k) All homecare workers will be paid at least the Jersey Living Wage (if and when the Jersey Living Wage is adopted by the States).
- (l) Any other elements that come out of the consultation referred to above;

and

- (ii) whether all providers of domiciliary care should be required to sign up to the Charter;”.

3 PAGE 3, PARAGRAPHS (c) and (d) –

For paragraphs (c) and (d), substitute the following –

- “(c) to request the Minister for Health and Social Services to lodge a proposition with the States by 31st December 2017 to establish a Jersey Care Charter that reflects the outcome of his consultation under paragraph (b).”.

DEPUTY G.P. SOUTHERN OF ST. HELIER

REPORT

Having had further consultation with the Minister for Health and Social Services, we have resolved our differences as to the best way to advance the adoption of an ethical care charter. This final version contains 4 essential elements in order to reach agreement, as follows –

- A commitment in principle from the States to the adoption of an ethical care charter
- A requirement to consult with stakeholders on the content of the charter
- An agreed date for the production of a proposition, rather than a report, reflecting the outcomes of the consultation, by the Minister (by 31st December 2017).

Financial and manpower implications

Any financial or manpower costs in running the consultation and producing the required proposition will be met from within departmental resources.

Re-issue Note

This amendment is re-issued in order to revise the text of part 1 of the amendment; to correct the text of part 2, paragraph (i)(b) and (g); and to insert a new paragraph (i)(l).