

**WRITTEN QUESTION TO THE MINISTER FOR THE ENVIRONMENT  
BY DEPUTY M. TADIER OF ST. BRELADE  
QUESTION SUBMITTED ON MONDAY 14th JUNE 2021  
ANSWER TO BE TABLED ON MONDAY 21st JUNE 2021**

**Question**

Will the Minister state whether there are any ongoing or outstanding complaints in relation to St. Peter's Technical Park, provide detail of how many complaints have been made in 2021 and advise whether they have all been responded to, and if not, why not?

**Answer**

**Environmental Health**

A petition was received by the Minister in April 2021 signed by 48 residents. This related to cooking odours coming from the Hospital Catering unit. Environmental Health sent Odour Nuisance diaries to all petitioners, asking them to provide details of any incidents during May 2021. These were to be returned in early in June. Officers also undertook site visits during this time and are currently assessing the evidence obtained during this ongoing investigation.

5 other complaints were received in 2021 and are categorised as follows:

- 2 complaints were received in relation to odours coming from the Catering unit. These were investigated and the matter not deemed to constitute a statutory nuisance. The complainants were kept updated throughout.
- 1 complaint was received in relation to noise from the charging of the delivery vehicle at the Hospital Catering unit. This was investigated and deemed not to constitute a statutory nuisance. The complainant was kept updated throughout the investigation.
- 1 complaint was received in relation to a low frequency noise coming from the park. The complainant was kept updated throughout the investigation.
- 1 complaint was received in relation to noise from an unknown source at the park. The complainant was kept updated throughout the investigation.

**Planning**

In addition to the above matters, there remains an ongoing complaint regarding:

- The loading and unloading of vehicles outside one of the units;
- The storage of materials outside the units; and
- The sale of vehicles from one of the units.

These have all been investigated and the complainant has been updated.

I can confirm that a process has been established between the IHE Department and the Parish of St Peter with the assistance of the Resolution Centre to resolve complaints going forward. In summary, the process requires complainants to liaise with the Parish who will collate any and all complaints and then liaise with the Department as a central point of contact. The process aims to ensure, for the benefit of users and residents alike, that the Technical Park can operate whilst also respecting the nearby residents. I would like to thank the Constable of St Peter for his work and for supporting the process with resources from the Parish.