

**WRITTEN QUESTION TO THE MINISTER FOR HEALTH AND SOCIAL SERVICES
BY DEPUTY C.S. ALVES OF ST. HELIER
QUESTION SUBMITTED ON MONDAY 15th FEBRUARY 2021
ANSWER TO BE TABLED ON MONDAY 22nd FEBRUARY 2021**

Question

Will the Minister provide an update on the usage of the Jersey Covid Alert app, including –

- (a) how many devices currently have the app installed;
- (b) how many times the app has been installed and subsequently uninstalled; and
- (c) since the launch of the app, the number of people each month who have been contact-traced via the app?

Answer

- (a) As at 5pm on 16 February, 50,859 installations of the Jersey COVID Alert App had been downloaded and activated. At more than 40% of the population of the island, we are unaware of any other country or territory with better Alert App uptake.
- (b) Some 700 people have asked to be ‘forgotten’ ie where their phone number is not shown on the App; we do not know how many people have ‘uninstalled’ the app because Apple does not provide these figures.
- (c) 969 users have received an Exposure Alert on their device which resulted in their phone number being shared with the contact tracing team for further contact tracing and isolation:
 - October 2020: 4
 - November: 202
 - December: 682
 - January 2021: 64
 - February: 17