

**WRITTEN QUESTION TO THE PRESIDENT OF THE HOME AFFAIRS COMMITTEE
BY DEPUTY J.A. BRIDGE OF ST. HELIER**

ANSWER TO BE TABLED ON TUESDAY 24th MAY 2005

Question

Given the imminent arrival of H.M. Chief Inspector of Prisons, (HMCIP), would the President give a full and detailed account of all the recommendations from the last HMCIP visit, listing the recommendation as originally written and noting alongside when it was implemented or, if not implemented, the reason for lack of implementation or partial implementation?"

Answer

I attach a summary showing progress on all 147 recommendations from the last HMCIP visit.

No.	RECOMMENDATION	WHEN ACHIEVED	COMMENTS
	To the Home Affairs Committee		
	Reception		
10.01	Improved reception area for women and vulnerable male prisoners should be provided to give sufficient space for all parts of the process together with suitable strip searching, catering and bathroom facilities. (2.07)	Not achieved	The second phase of redevelopment due for completion in 2006 will provide an opportunity to re-assess the use of all accommodation across the establishment. There remains a commitment to improve the living conditions for women prisoners.
10.02	Discrete Health Care rooms should be provided in both the Women's and Vulnerable Prisoners' Unit. (2.10)	Not achieved	This can be considered following the next phase of redevelopment in 2006 but it is unlikely to be achieved for all discrete areas of the prison until further development work is undertaken, currently scheduled to begin in 2009.
	First Night		
10.03	All prison staff should wear identification that can be clearly seen and read. (2.25)	2003	Prison Officers wear numbered insignia
	Prisoners' Legal Rights		
10.04	We suggest that all time served for the current offence be allowed to count towards a prisoner's sentence for that offence. (2.43)	Not achieved	This is a matter for the law officers (it refers to time spent in police custody prior to arriving at the prison).
10.05	Access to a library of current legal textbooks should be ensured in all relevant cases. (2.05)		We do not have a secure library staffed by professional staff (only prisoners) and experience has shown that such books would be stolen. Prisoners requesting legal information will be provided with it on an individual basis.
	Movement of Prisoners to and from Court and Inter-Prison Transfers		
10.06	Women should be transported separately from men and young male prisoners separately from adults. (2.57)	Not achieved	A matter for the States of Jersey Police who perform the transportation function.
	Accommodation and Facilities		
	Female Residential Unit		
			The speed of response at night will depend on the number of prisoners across the prison who request access at the same time and the availability of staff due to other commitments. The situation will be improved significantly when a greater proportion of the

10.07	Speedy access should be given to sanitation during all periods when prisoners are locked in their cells. (3.07)	Partially Achieved	available accommodation has in-cell sanitation following completion of the next phase of redevelopment in 2006.
10.08	The numbers held in the women's dormitory should be reduced by the provision of more double and single cell accommodation. (3.08)	Not achieved	The second phase of redevelopment due for completion in 2006 will provide an opportunity to re-assess the use of all accommodation across the establishment. There remains a commitment to improve the living conditions for women prisoners.
10.09	Separately located segregation cells should be used for men and women. The reportedly unused padded cell should be converted into normal accommodation as soon as possible. (3.12)	Not achieved	The second phase of redevelopment due for completion in 2006 will provide an opportunity to re-assess the use of all accommodation across the establishment. There remains a commitment to improve the living conditions for women prisoners.
10.10.	Alternative (even if temporary) accommodation should be found for the accommodation of disruptive, anti-social or mentally ill women. (3.13)	Not achieved	The second phase of redevelopment due for completion in 2006 will provide an opportunity to re-assess the use of all accommodation across the establishment. There remains a commitment to improve the living conditions for women prisoners, this will include provision to segregate female prisoners separately from men.
10.11	A quiet place should be provided for prisoners to have time out of the general activities of the wing. (3.14)	Not achieved	The second phase of redevelopment due for completion in 2006 will provide an opportunity to re-assess the use of all accommodation across the establishment. There remains a commitment to improve the living conditions for women prisoners including the provision of 'activity' space for different activities.
10.12	Alternative and ligature free accommodation should be provided for disruptive and mentally ill prisoners and we recommend examination of the 'Safer Cell Project' established by the Prison Service of England and Wales. (3.15)	Not achieved	The second phase of redevelopment due for completion in 2006 will provide an opportunity to re-assess the use of all accommodation across the establishment. There remains a commitment to improve the living conditions for women prisoners although the ability to provide ligature-free accommodation will depend on available resources.
			The second phase of redevelopment due for completion

10.13	A Dining/Kitchen Area should be provided to allow all prisoners to dine out, in a smoke free environment and other space provided for association throughout the day. (3.17)	Not achieved	in 2006 will provide an opportunity to re-assess the use of all accommodation across the establishment. There remains a commitment to improve the living conditions for women prisoners including the provision of 'activity' space for different activities.
10.14	More space should be provided so that a range of activities can take place at the same time, if necessary. (3.18)	Not achieved	The second phase of redevelopment due for completion in 2006 will provide an opportunity to re-assess the use of all accommodation across the establishment. There remains a commitment to improve the living conditions for women prisoners including the provision of 'activity' space for different activities.
10.15	Additional building should also provide adequate interview rooms, launderette, clothing storage space, cleaning equipment storage, general storerooms and medical treatment rooms. (3.19)	Not achieved	The second phase of redevelopment due for completion in 2006 will provide an opportunity to re-assess the use of all accommodation across the establishment. There remains a commitment to improve the living conditions for women prisoners, resource constraints may limit the amount of additional facilities we are able to provide.
10.16	A discrete new unit should be built within the grounds of the establishment to house women requiring closed prison conditions, so that economies of scale can be maintained in respect of shared facilities and services. Cellular accommodation should be varied to meet the needs of different women, and the wing should contain more association space and adequate interview rooms, storerooms and treatment rooms. (3.23)	Not achieved	The second phase of redevelopment due for completion in 2006 will provide an opportunity to re-assess the use of all accommodation across the establishment. There remains a commitment to improve the living conditions for women prisoners but the decision has been taken that it is better value for money to reconfigure part of the existing accommodation than build a new unit.
10.17	A discrete Reception Area for women should be provided. (3.24)	Not achieved	The second phase of redevelopment due for completion in 2006 will provide an opportunity to re-assess the use of all accommodation across the establishment including the provision of a discrete area for the reception of women prisoners.
	Young Offender Unit		
	Accommodation		
	The prison should continue to pursue		

10.18	a solution to overnight lavatory access, including the option of fitting electronic unlocking system. (3.31)	Not achieved	There are currently no funds available to pursue such an option.
	Hygiene		
10.19	More baths should be installed, particularly on the Female Unit. (3.55)	Not achieved	There are currently no funds available to pursue such an option.
	Substance Use		
10.20.	The Community Alcohol and Drug Service should be enlisted to conduct a needs analysis in the prison. (4.08)	2003	Work continues with a number of agencies including the Drug and Alcohol Agency and colleagues from the Health Department.
10.21	To describe the current drugs testing at La Moye as 'voluntary' is patently inappropriate and the testing policy should be reviewed. (4.12)	Not achieved	The policy will be reconsidered once the new Prison Rules are in place to permit Mandatory Drugs Testing.
10.22	There should be a review of the way in which the testing for drugs at La Moye is carried out, both in terms of its application and its processes. (4.13)	2003	Staff are trained in taking oral samples.
	Suicide Prevention and Self-Harm Reduction		
10.23	It had not proved possible to install a dedicated, accessible Samaritan's telephone line. This fundamental life-saving device should be further explored and its installation supported. (4.33)	2003	
	Complaints Procedures: Applications, Requests and Complaints, Access to the Board of Visitors		
10.24	A clear independent avenue of complaint should be set up with the appointment of a Prisons' Ombudsman. (4.39)	Considered but not pursued	Decision taken not to proceed.
10.25	There should be an independent appeal process, which should be explained to prisoners, and appeals should always be dealt with promptly. (4.41)	Considered but not pursued	Decision taken not to proceed.
	Security		
10.26	Accommodation of a lower security category should be provided outside the main prison perimeter where carefully selected prisoners could serve their sentences, in most cases working in the community either as volunteers or in paid work. (5.04)	Not achieved	There are currently no funds to pursue such an option although proposals are being drawn up for consideration at a later date.
	Alternative accommodation should be sought for women prisoners taking into consideration all possible options, including the erection of		The second phase of redevelopment due for completion in 2006 will provide an opportunity to re-assess the use of all accommodation across the

10.27	purpose built units inside the perimeter or outside the perimeter, or a combination of both. (5.06)	Not achieved	establishment. There remains a commitment to improve the living conditions for women prisoners.
	Use of Force		
10.28	The authorisation form for the use of special cells should be amended to include reasons for the use of that accommodation. (5.14)	2003	
10.29	There have been occasions when female prisoners had been located in the Segregation Unit of the male part of the prison. Facilities for disruptive prisoners in the Female Unit were virtually non-existent. This should be taken into account when considering the future needs of La Moye and its population. (5.15)		The second phase of redevelopment due for completion in 2006 will provide an opportunity to re-assess the use of all accommodation across the establishment. There remains a commitment to improve the living conditions for women prisoners, this will include the provision to segregate female prisoners separately from men.
	Prisoner Disciplinary Procedures		
10.30.	An independent channel of appeal against adjudications should be introduced. (5.19)	Not achieved	This proposition was rejected as part of the review of Prison Rules but may be revisited following fresh considerations as part of ensuring new Rules are Human Rights compliant.
	Vulnerable Prisoner Unit (including provision for sex offenders)		
10.31	We recommend that reference be made to HMP Durham which has successfully introduced the principle of a 'Non-Collusive Regime' as a means of dispensing with a Vulnerable Prisoner Unit. (5.25)	Not achieved	Peculiarities associated with prison in Jersey mean this is unlikely to succeed in totally eliminating the need for a Vulnerable Prisoner Unit, although following improved staffing levels and when new accommodation is available (in 2006), the policy will be reviewed with the aim of reducing the number of prisoners held in the VPU.
10.32	The difficulties of keeping remand and convicted prisoners safe in a single prison institution, in an island community, were noted and in our view, some of these difficulties might be reduced by keeping remand and convicted prisoners separately. We recommend accordingly. (5.26)	Considered but not pursued	The small overall size of the prison would make this recommendation very costly to bring in by reducing the flexibility of use of the accommodation.
	Child Protection		
	The review of child protection should develop a system of vulnerability assessment to be completed by both Probation (or other qualified community based) staff to		

10.33	accompany all remanded or convicted young people when they arrived from the Court and the establishment's staff should add their own observations and judgments to this assessment. (5.30)	Not achieved	Lack of staff resources and no senior manager responsible for Child Protection to organise/coordinate Child Protection Procedures.
10.34	The protection procedures should be developed and implemented with urgency and a system of comprehensive vulnerability assessment should be developed for all new arrivals. (5.31)	Partially Achieved	Some new procedures are in place but lack of staff resources means full implementation is not possible.
	Health Care		
10.35	The Home Affairs Committee should consider developing a more formal statement of aims for the Health Care service for prisoners and other offenders. (6.02)	2004	This continues as part of the overall review of the health care needs of prisoners.
10.36	The Home Affairs Committee should consider commissioning a health care needs assessment. (6.03)	2004	Completed by Dr. Rosemary Wool in 2004
10.37	Consideration should be given to inviting the professional standards inspectorate of the Royal Pharmaceutical Society of Great Britain to conduct an inspection of the pharmacy services at La Moye and to offer advice. (6.19)	2005	Achieved by default - HMCIP will invite them as part of the inspection in 2005.
10.38	We suggest that the Home Affairs Committee gives consideration to commissioning a local assessment of need with a view to developing a low secure/intensive care facility for the island's mental health service. (6.19)	2005	Plans are advanced for the provision of such a unit at St. Saviour's.
	Education		
10.39	The scale and quality of initial needs assessment should be improved. (7.20)	Partially Achieved	Basic Skills assessment is now undertaken on all Young Offenders and any other prisoners who request it.
10.40.	The curriculum offered should be established and developed based on the evidence gathered and that emerging from the initial needs assessment. (7.20)	Not achieved	Lack of resources.
10.41	The teaching environment and facilities on the wings should be improved. (7.20)	Partially Achieved	Minimal improvement in some areas but still woefully inadequate.
10.42	The number of accredited courses and opportunities in education and the workshops should be increased. (7.20)	Partially Achieved 2004	City and Guilds in Horticulture started at the end of 2004 and discussions continue with Highlands College concerning further developments but funding concerns remain.
	The number of staff (external) with		

10.43	teaching qualifications should be increased and steps taken to increase the number of voluntary workers and mentors. (7.20)	Not achieved	Lack of resources although proposals will shortly be presented for a much improved education provision across the prison.
	Library		
10.44	Library provision and facilities should be improved. (7.20)	Partially Achieved	Lack of resources, although some additional books have been acquired from those no longer wanted by Jersey Library.
	Physical Education		
10.45	Physical Education facilities should be improved for all prisoners as a matter of priority. (7.44)	Not achieved	Although female prisoners do now have access to some aspects of the gymnasium, the area previously available for them has been lost due to further building work.
	Contact with Family and Friends		
10.46	The whole visits system should be reviewed. In particular efforts should be made to resolve the overcrowding situation on Saturdays. This should include offering visits on Sundays and possibly on weekend mornings as well. (7.59)	Partially Achieved	Additional sessions have been arranged but Saturday remains very popular and busy.
10.47	In the longer term, the physical conditions in which visits take place should be radically improved to bring them up to an acceptable condition and the lack of facilities, particularly for those with children, should be addressed. (7.59)	Not achieved	Lack of resources although consideration is being given to enhance provision with a relatively small additional amount of capital funding.
	Religious Practice, Pastoral Care and Spiritual Activities		
10.48	A dedicated area for religious practice and spiritual activities should be provided and made accessible to all prisoners. (7.69)	Not achieved	Lack of resources.
	Catering		
10.49	Management should consider establishing links with mainland prison catering operations (such as the Isle of Wight) to gain advice on effective cleaning and supervision systems. (8.07)	2003	Area Catering Manager from Prison Service of England and Wales visits. Catering manager attends Catering Conference.
	Prisoner Programmes		
10.50.	Note should be taken of the conditions and controls which apply to the use of Offending Behaviour Programmes, especially where these are based on careful monitoring and research, and steps should be taken to ensure that the effectiveness of programmes is maximised. (9.02)	2003	If courses are run they do comply with the standards laid down by OBPU.
	The benefits of inter-agency work with the Probation Service should be further explored in the interests of		

10.51	public safety and crime reduction. (9.05)	2003	Cooperation between the two services continues.
	Psychology		
10.52	The provision of a psychology service should attract funding in its own right, enabling full budgetary provision to be restored to Education services. (9.06)	2003	This is now an established post.
10.53	The range of duties of the Psychologist should be re-assessed to ensure appropriate deployment of this specialist resource, with advice from the Supervising Psychologist in Jersey together with any assistance available from the Psychology Support Unit (PSU) of the UK Prison Service Headquarters. (9.08)	2005	A new job description is about to be produced.
10.54	The terms of reference and conditions of employment of the Psychologist should be made clear immediately in the interests of the postholder and in support of proper development of the post. (9.09)	2005	It is proposed that this will shortly become a permanent post.
10.55	The office accommodation and equipment provided for the psychologist were inadequate for the post and should be reviewed to include the provision of appropriate computer and printing equipment. (9.10)	2004	
	Temporary Release, Working Out Scheme and Pre-release Work		
10.56	The non-availability of temporary release to shorter-term prisoners is overly restrictive and should be reconsidered in the interests of improved resettlement practice. (9.13)	2003	
10.57	The potential to expand the Working Out scheme to greater numbers of women and young men should be considered. (9.17)	2003	The scheme is open to all prisoners, including women, young offenders and those serving short sentences, however since the last inspection certain events have led to less numbers being released.
	Life Sentenced Prisoners		
10.58	The inclusion of all Jersey Life Sentence prisoners in the wider UK system is recommended in the interests of prisoners and the community. (9.20)	2003	Currently all life sentence prisoners are transferred to prisons in England and Wales to serve their sentences.
	Sentence Planning		
	Development of both Sentence Planning and Personal Officer schemes should assume some urgency since Sentence Planning was		Some limited expansion of the

10.59	non-existent in the cases of adult male prisoners and had enjoyed only a limited introduction in the Female Unit. (9.22)	Partially Achieved	scheme to the female wing and enhanced male wing; lack of staff resources prevents a greater expansion.
10.60.	The sentence planning system for those in the Young Offender Unit should be strengthened and the Probation and Aftercare Service should make a contribution at all stages of the sentence. Record keeping should be improved, with all information relating to a young person being held in one case file easily accessible to all unit staff. (9.29)	2004	
	The Probation and Aftercare Service		
10.61	Consideration should be given to the secondment of a Probation Officer into the prison in order to promote joint working, especially on Offender Behaviour programmes and aftercare arrangements. (9.35)	2004	
10.62	Consideration should be given to some community disposals incorporating an Offending Behaviour groupwork component to be undertaken at the prison. (9.35)	Not achieved	Lack of resources have prevented the expansion of the offending behaviour programmes.
10.63	The development of differential levels of prison service accommodation in parallel with non-custodial provisions should be considered. (9.36)	Not achieved	Proposals will be put forward for alternative less secure accommodation.
10.64	Specific consideration should be given to the development of a lower security, hostel-type provision to house those approved for the Working Out scheme who, by definition, no longer need the full containment of inner prison accommodation. (9.37)	Not achieved	Proposals will be put forward for alternative less secure accommodation.
10.65	The use of Electronic Surveillance (Tagging) should be considered as a means of reducing the custodial population at remand hearings or early release stages of custodial sentences. (9.38)	2003	TRMS introduced
10.66	In respect of Electronic Surveillance, we suggest that consideration be given to the role which the Honorary Police might play in the administration and control of such provision. (9.39)	2003	TRMS includes views of the Honorary Police but they are not otherwise involved in its operation.
	Further consideration and review of		

10.67	the formal relationship between the Prison Service and Probation and Aftercare Service in Jersey is recommended. (9.40)	Partially Achieved	Currently there is no SLA (or similar) in place.
10.68	Consideration should be given to the development of a Sex Offender Register; and to the introduction of an Automatic Conditional Release scheme for adult male and female prisoners; and that these should be without prejudice to the issues of Parole and Electronic Surveillance to which we also referred earlier. (9.43)	Partially Achieved	Both remain under consideration but await approval from the Law Officers Department.
The use of prisons in the United Kingdom mainland			
10.69	The possibility that charges to the States of Jersey Prison Service for UK prison placements exceeded the actual costs should be investigated. (9.46)	2004	Details of how the charges are raised has been provided showing that Jersey pays the actual costs (including overheads).
10.70.	On current year's calculations, the projected annual cost of lodging prisoners in the UK amounted to something in the region of £1,000,000 and this arrangement should be closely examined. (9.48)	2004	Plans are in place to reduce the number of prisoners transferred from Jersey at the prison's request (and hence reduce the cost).
10.71	Consideration should be given to legislative change to incorporate release on parole into Jersey law and in this event to consider a system whereby UK citizens, convicted and sentenced in Jersey, should be automatically transferred to serve their sentence in UK prisons without detriment. (9.48)	2004	Considered but this would require considerable legislative change in Jersey and any other jurisdiction involved in receiving prisoners from Jersey and is felt not to be practical.
To the Governor			
Reception			
10.72	All new receptions should be issued with the Compact information pack and given verbal information about what is going to happen in their first day or night following reception. (2.11)	Partially Achieved	Some information is given to all new receptions.
10.73	The use of singleton Officers to conduct strip searches, leaving them open to allegations of misconduct or assault by prisoners, should cease. (2.15)	Not achieved	Lack of staff.
10.74	Due to insufficient space in the Women's and Vulnerable Prisoners' units to properly conduct strip searches, the use of alternative areas should be considered. (2.15)	Not achieved	Second phase of redevelopment in 2006 will provide an opportunity to re-assess use of accommodation
	Prisoners should be routinely asked		

10.75	whether it is their first time in prison as part of their initial reception procedures. (2.16)	2003	
10.76	All prisoner should be given the opportunity to make a telephone call on the day of reception. (2.17)	2003	
	First Night		
10.77	Consideration should be given to the establishment of an earlier cut off time (for Receptions) to enable staff to ensure prisoners are able to make telephone calls and have showers. (2.21)	2003	
10.78	We suggest that the prison considers issuing an induction tape giving basic information about services, facilities and routines of the establishment. (2.26)	Not achieved	Lack of resources.
10.79	The initial location of women in an eight-bed dormitory is too large a group in which to place Receptions and the numbers housed in dormitory conditions should be reduced. (2.31)	Not achieved	The second phase of redevelopment due for completion in 2006 will provide an opportunity to re-assess the use of all accommodation across the establishment. There remains a commitment to improve the living conditions for women prisoners.
	Induction		
10.80.	Prisoners should receive and be helped to understand detailed information on prison life through a comprehensive, multi-disciplinary, induction programme. (2.35)	Not achieved	Lack of resources, although as a result of a re-profiling exercise carried out in 2005 it is hoped that more staff will be provided to enable this to begin.
10.81	We urge that the practice of holding new receptions in relative isolation be discontinued immediately. (2.36)	2003	
	Accommodation		
10.82	The installation of a card telephone on the Young Offender Wing should be an urgent priority. (3.33)	2003	
	Clothing and Possessions		
10.83	All stored property should be placed in sealed bags with an identifiable seal. (3.50, 2.18)	Not achieved	Lack of resources, although as a result of a re-profiling exercise carried out in 2005 it is hoped that more staff will be provided to enable this to begin.
10.84	All prisoners should be issued with a lockable storage box or cupboard so that they can ensure the security of their in-possession property. (3.51)	Not achieved	
	Hygiene		
	Women were only allowed a hair removal cream and this discriminatory rule should be reviewed and razors should be issued to all prisoners unless it is felt to be		

10.85	unsafe following an individual risk assessment. (3.53)	2003	
10.86	Prisoners from the VPU should be allowed more access to showers. (3.55)	2004	
10.87	Colour coding of cleaning equipment should be implemented throughout the establishment without delay to avoid cross-contamination. (3.58)	Not achieved	Lack of resources to develop and monitor a revised system.
	Anti-bullying		
10.88	A timetable had been set out for implementation of the Anti-bullying policy across the whole establishment. Local prison management should review progress and set a date for the policy to become operational throughout La Moye. (4.02)	Not achieved	Active consideration is underway to establish a policy following a local survey that was conducted in Spring 2005.
	Substance Use		
10.89	The reasons for naming remand (including unconvicted) prisoners to the BoV were unclear and the level of disclosure of personal information by the prison to third parties should be reviewed. (4.03)	2004	
10.90.	Prison Management should take steps to ensure the Drug Strategy is making effective use of resources, that initiatives are co-ordinated and mutually supportive and that areas of unmet need are identified and addressed. These include: A clear job description for the role of the prison's Drug Strategy Co-ordinator. The establishment of a Drug Strategy Group (DSG) with representation from all relevant community agencies and departments within the prison. This should meet regularly and be charged with the implementation of the Drug Strategy. The development of a comprehensive Drug Strategy document which defines the various initiatives in education, prevention and treatment within the prison. This should include an action plan and key targets for the coming year. Clear review systems that monitor both inputs and outcomes of the various initiatives. (4.05)	Partially Achieved	The draft Drug Strategy has just been completed.
10.91	In respect of drug using prisoners, prescribing decisions should be made according to individual need rather than to a standard formula. (4.06)	2003	

10.92	Health care staff should liaise with the Community Alcohol and Drug Service to develop new guidelines for the detoxification and treatment of those with substance misuse problems. (4.06)	2003	Dialogue is continuing to consider changes to our policy as a result of the Scrutiny Report on Drug Abuse.
10.93	A standard assessment tool should be adopted to assist in identifying and meeting the needs of individual prisoners. (4.09)	2003	
	Race Relations and Foreign Nationals		
10.94	Central Race Relations and Foreign Nationals Liaison Officers should be appointed and trained to act as points of reference and to provide support to all prisoners from minority ethnic groups and for Foreign Nationals. (4.19)	Partially Achieved	A RRLO has been appointed but lack of staff resources prevents much expansion of this role.
10.95	A multi-disciplinary forum, including members from relevant outside organisations, should be set up to provide a setting where Race Relations and the specific needs of Foreign Nationals and prisoners from minority ethnic groups can be addressed. (4.19)	Not achieved	Lack of management resources.
10.96	There did not appear to be any refresher training in Race Relations taking place and this should be implemented. (4.20)	Not achieved	Lack of resources.
10.97	The issue of victimisation because of race or ethnicity should be addressed through staff and prisoners training to promote racial awareness. (4.21)	Not achieved	Lack of resources
10.98	The establishment should consider ways of readily accessing independent translation and interpretation services. (4.23)	Partially Achieved	Consideration is being given to links to 'Language Line'.
10.99	Any staff involved in investigating complaints of racial discrimination should be competent to do so and receive effective support. (4.26)	2003	
	Suicide Prevention and Self-Harm Reduction		
10.100.	Steps should be taken to ensure that every member of staff appreciates that understanding and reducing the risk of suicide is <u>everybody's</u> concern. (4.29)	2003	
10.102	Refresher training in suicide and self-harm awareness should be given to all staff at least once in every year following the year of appointment. (4.30)	Not achieved	Lack of staff resources although it was undertaken by the recent new entrant prison officers.

10.102	Alternative, more detailed, observation and reporting should be adopted in relation to F2052SH cases and the guidelines amended accordingly. (4.31)	2005	New procedures being considered as part of the ongoing review of procedures.
10.103	Suicide Awareness Group meetings should be held at least bi-monthly with dates being formally planned ahead to ensure full and representative attendance. (4.32)	Partially Achieved	Meetings are held quarterly since the end of 2004.
	Security		
10.104	A number of managers should be trained in the management of serious incidents. (5.07)	Not achieved	Lack of staff resources.
10.105	Contingency plans should be regularly tested. (5.07)	Not achieved	Lack of staff resources, particularly management staff.
	Use of Force		
10.106	When locating a prisoner in a special cell, a checklist of action to be taken should be fixed to the outer side of the cell door to provide an aide-memoire for staff and ensure full compliance with procedures. (5.14)	2002	
	Prisoner Disciplinary Procedures		
10.107	Written notice of any disciplinary charge should be given to the prisoner at least 24 hours before the hearing. (5.18)	Not achieved	Lack of management resources to devise revised procedures.
	Incentives and Earned Privileges Scheme		
10.108	A proper Incentives and Earned Privileges Scheme should be put in place for women. (3.25)	2003	
10.109	Senior management should give priority to the development of IEP schemes. (5.20)	Not achieved	Lack of management resources to devise revised procedures.
10.110.	Senior management should review the IEP scheme for male prisoners to ensure that all those eligible for the Enhanced level are placed on it without undue delay. This should include those who are unconvicted and those serving sentences of less than 18 months. (5.23)	Partially Achieved	Some attention is paid to ensure the fair operation of the scheme.
	Vulnerable Prisoner Unit (including provision for sex offenders)		
10.111	There was absolutely no systematic and effective casework intervention to address the needs of VPU prisoners nor any visible attempt to transfer them to normal location in the prison and both issues should receive urgent remedial action. (5.24)	Not achieved	Lack of staff resources to devise systems to support such a policy.
	Child Protection		

10.112	The offer of training from the Jersey Child Protection Committee should be taken up with urgency and the prison should itself be represented at a senior level on the Child Protection Committee. (5.29)	Partially Achieved	A Child Protection Officer has been appointed who has received some training but there is no senior level representation.
	Health Care		
10.113	The need for clerical support to the Health Care service should be reviewed. (6.06)	Partially Achieved	It has been reviewed and found to be needed but there are insufficient resources available to provide such support.
10.114	The introduction of a clinical computing system should be considered. (6.07)	Partially Achieved	A stand alone computer is provided but we are awaiting the new computer system to enable a more up to date system.
10.115	We suggest that consideration is given to displaying more leaflets about women's health. (6.08)	2003	
10.116	The safety of cells to accommodate disturbed or 'at risk' prisoners should be reviewed. (6.10)	Partially achieved	Some cells have 24 hour camera coverage.
10.117	A clinical waste system must be introduced as a matter of urgency. (6.11)	2002	
10.118	Consideration should be given to developing a triage protocol and to ensuring that any group direction on nurse prescribing meets legal requirements. (6.13)	Not achieved	Proposals for health provision at La Moye will shortly be presented to the Home Affairs and Health and Social Services Committees shortly.
	Employment and Vocational Training Provision		
10.119	More work off the residential unit should be provided for women prisoners. (3.24, 7.39)	2003	Some work is provided in the horticultural area.
10.120.	Part of the horticultural area should be made available for female prisoners. (7.27)	2003	
10.121	Opportunities for prisoners to gain work-based qualifications should be introduced. (7.28)	Partially Achieved	City and Guilds in Horticulture started at the end of 2004 and discussions continue with Highlands College concerning further developments but funding concerns remain.
10.122	Purposeful activities should be linked to prisoners' sentence plans. (7.37)	Not achieved	Minimal sentence planning in place and few opportunities for purposeful activities.
10.123	Work allocation should be based on individual need. (7.37)	Not achieved	Minimal sentence planning in place and few opportunities for purposeful activities.
10.124	Local management should arrange for an industrial Health and Safety survey to be undertaken by a suitably qualified person and action taken on any recommendations which may result. (7.38)	Not achieved	Insufficient resources to undertake review or to carry out the action that it is known would be necessary following such a review.

	Physical Education		
10.125	The Physical Education Department should have a formal input into induction programmes for all new prisoners. (7.45)	Not achieved	The prison does not run an induction programme yet. Following re-profiling it is intended to introduce this.
10.126	Consideration should be given to allowing male Physical Education staff to take classes in the Female Unit. (7.48)	Partially Achieved	Whilst this could be permitted, lack of staff resources prevent it.
10.127	Physical Education staff have much to contribute to wider elements of the regime and prisoner care and their potential should be developed in this way at La Moye. (7.50)	Not achieved	Re-profiling of staff may provide an opportunity to develop this.
10.128	Physical Education staff should be used to train prisoners in first aid and kinetic lifting techniques. (7.51)	Not achieved	Re-profiling of staff may provide an opportunity to develop this.
	Contact with Family and Friends		
10.129	Prisoners should be given a free five-minute phone call or letter in lieu of every visit not taken. (4.28)	2003	This recommendation was considered but rejected.
10.130.	Consideration should be given to subsidising telephone calls for Foreign Nationals in circumstances where they are otherwise isolated from friends or family. (7.61)	2002	
	Catering		
10.131	Senior management should take steps to improve conditions in the Kitchen to a level that competes favourably with other work opportunities in the prison. (8.02)	2002	
10.132	It should be a requirement that all prisoners receive health and safety training before starting work in the Kitchen. (8.03)	Partially Achieved	Some prisoners do have access to the Health and Hygiene computer package but lack of staff resources has restricted prisoner access to the package.
10.133	Senior management should ensure that all prisoners are able to gain training and qualifications when working in the kitchen. (8.04)	Not achieved	Once the new kitchen is completed in 2006 there will be the opportunity to pursue this.
10.134	The whole of the food servery system should be reviewed immediately and the local Environmental Health Officer should be asked to advise on best practice. (8.05)	2002	
10.135	The local Environmental Health Officer should be asked to undertake regular monitoring visits and provide a written report on the findings. (8.05)	2002	
	Prison Shop (Canteen)		
	Consideration should be given to the relocation of the Prison Shop to a		

10.136	more central, ground floor position so it can be visited by more groups of prisoners including women and young offenders, and improve access to allow goods to be taken safely into the Shop. (8.11)	2003	
10.137	The ethnic, cultural and gender needs of prisoners should be regularly assessed and provided for in the Prison Shop. (8.12)	2003	
10.138	On the occasions when the Canteen Officer is not available, we recommend that reception packs for smokers and non-smokers should be on offer in Reception containing tobacco and phone cards as appropriate. (8.14)	2003	
10.139	Personal Officers should not be allowed to make special purchase for prisoners, as this system could leave Officers open to intimidation or corruption. All special purchases should be ordered through the Canteen. (8.17)	Partially Achieved	Due to the relationships between prisoners and staff there is some limited purchasing undertaken by staff but this is coordinated and approved on a case-by-case basis.
10.140.	More use should be made of catalogue ordering facilities for goods not available in the Canteen. (8.18)	Partially Achieved	Some use of catalogue shopping is undertaken but generally not via the canteen
	Prisoner Programmes		
10.141	A thorough needs analysis should be undertaken to establish the levels of criminogenic and social need in the various sections of the prison. (9.04)	Not achieved	Lack of resources to enable such an analysis to take place and uncertainty surrounding the funding requirements that would be needed to meet the needs identified.
	Temporary Release, Working Out Scheme and Pre-release Work		
10.142	The Temporary Release Officer should not be interrupted in this vital area of resettlement work by deployment to other duties. (9.19)	2004	The system for temporary release has been changed since the Inspection.
	Sentence Planning		
10.143	A senior manager should be given a more visible responsibility to ensure the proper development of Sentence Planning. (9.21)	2003	
10.144	We recommend that one case file should be created for each young male prisoner and located in a secure place easily accessible to all staff working on the Young Offender Unit. (9.28)	Partially Achieved	Most information for sentence planning for young offenders is brought together and held in one file in the room used for the meetings close to the main YO accommodation.
	Good sentence planning provides the evidence upon which demands for resources can be based and for this		

10.145	reason alone it should be seen to have the full and unambiguous backing of the Senior Management Team. (9.30)	2003	
	Personal Officer Scheme		
10.146	The Personal Officer Scheme should be further developed to assume an important status within a formalised Sentence Planning structure. (9.31)	Not achieved	Lack of resources.
10.147	A local Personal Officer training programme should be launched to raise the general level of performance based on the standards achieved by the majority of staff at La Moye. (9.32)	Partially Achieved	Whilst a training programme has been developed, the scheme has not been spread across the whole prison and lack of staff resources has prevented further training.