

2.2 Deputy G.C.L. Baudains of St. Clement of the Minister for Home Affairs regarding elements of the States of Jersey Police performance report:

With reference to answers given on 24th October 2006 to written questions concerning the States of Jersey Police performance report, would the Minister firstly advise whether under “customer focus” all crime victims are consulted, and what is the response rate; secondly, clarify the figures she gave in answer to (c) relating to alleged speeding on La Grande Route de la Côte, as the figures appear to be contradictory.

Senator W. Kinnard (The Minister for Home Affairs):

First, it is stated in the written response on 24th October that not all crime victims are consulted. Questionnaires are sent where a named individual was the victim of a crime, unless that person is aged under-18. The survey seeks the views of victims as individuals, and so it is not sent to firms or organisations. Home Office guidelines recommend that discretion is used to exclude other victims where, for example, a survey is likely to cause distress of victims such as domestic violence or sexual assault. The annual return rates average around 30 per cent, and that response rate is similar to that achieved by other police forces running similar postal surveys in the United Kingdom. Secondly, I would like to thank the Deputy for bringing an error to my attention. This is in respect of specific information he sought in response to a question not in relation to the performance report. The figures in the answer were provided in the genuine belief that the source data from T.T.S. (Technical and Transport Services) was for a period of 5 days, on both the east and westbound carriageways. The raw data related to 9 days on the westbound carriageway and 5 days on the eastbound, but the proportions given where the speeds at which drivers passed through the monitoring site remain relevant. I have, Sir, however, provided the Deputy with the new figures in a separate note today, copied to all States Members in their pigeonholes.

Deputy G.C.L. Baudains:

I would like to thank the Minister for her reply, Sir. I did find it difficult to understand how 1 per cent of 12,800 was 400. I now know.