

**WRITTEN QUESTION TO THE CHIEF MINISTER
BY DEPUTY M. R. HIGGINS OF ST. HELIER
ANSWER TO BE TABLED ON TUESDAY 17th NOVEMBER 2015**

Question

With regard to each States Department (breaking the Chief Minister's Department down into its relevant sections and Home Affairs into its relevant sections including Police and Customs) will the Chief Minister advise members how many subject access requests under the Data Protection (Jersey) Law 2005:

- (a) have been filed against the department each year since 1st January 2010;
- (b) how many have been filed since 1st January 2015;
- (c) how many of these requests were completed within the 40 day period;
- (d) how many subject access requests have remained unanswered after 3 months, 6 months and 1 year or more?

Answer

Please note that some SARs were completed after 40 days but before 3 months so are not shown in the table.

SOCIAL SECURITY	SARs since 1 st Jan 2010	SARs since 1 st Jan 2015	Completed within 40 days	Unanswered after 3 months	Unanswered after 6 months	Unanswered after 1 year or more
2010	31		28	0	0	0
2011	43		40	0	0	0
2012	36		35	0	0	0
2013	38		37	0	0	0
2014	59		59	0	0	0
(As at 10/11/15) 2015		55	(7 still in progress) 48	0	0	0

Please note that the small number of requests that have taken more than 40 days to complete have, for example, had multiple areas to cover or involved confirming the release of information with a third party.

STATES GREFFE	SARs since 1 st Jan 2010	SARs since 1 st Jan 2015	Completed within 40 days	Unanswered after 3 months	Unanswered after 6 months	Unanswered after 1 year or more
None	0	0	0	0	0	0

ECONOMIC DEVELOPMENT	SARs since 1 st Jan 2010	SARs since 1 st Jan 2015	Completed within 40 days	Unanswered after 3 months	Unanswered after 6 months	Unanswered after 1 year or more
None	0	0	0	0	0	0

TREASURY AND RESOURCES	SARs since 1 st Jan 2010	SARs since 1 st Jan 2015	Completed within 40 days	Unanswered after 3 months	Unanswered after 6 months	Unanswered after 1 year or more
2011	1	0	1	0	0	0
2012	1	0	1	0	0	0
2015	0	1	0	1	0	0
EDUCATION SPORT & CULTURE	SARs since 1 st Jan 2010	SARs since 1 st Jan 2015	Completed within 40 days	Unanswered after 3 months	Unanswered after 6 months	Unanswered after 1 year or more
2010	4		3	0	0	1
2011	1		1	0	0	0
2012	1		1	0	0	0
2013	2		2	0	0	0
2014	4		4	0	0	0
2015 (1.1.15 to date)		3	3	0	0	0

CHIEF MINISTERS DEPARTMENT	SARs since 1 st Jan 2010	SARs since 1 st Jan 2015	Completed within 40 days	Unanswered after 3 months	Unanswered after 6 months	Unanswered after 1 year or more
Financial Services	0	0	0	0	0	0
Ministry for External Relations	0	0	0	0	0	0
Human Resources	34	18	33	0	0	0

HOME AFFAIRS	SARs since 1 st Jan 2010	SARs since 1 st Jan 2015	Completed within 40 days	Unanswered after 3 months	Unanswered after 6 months	Unanswered after 1 year or more
Jersey Fire & Rescue Service	1	0	Yes	0	0	0
Jersey Customs and Immigration Service	1	0	Yes	0	0	0
Superintendent Registrar	0	0	0	0	0	0
Prison	0	0	0	0	0	0
Jersey Field Squadron	0	0	0	0	0	0
Police 2010	1350		1350			
2011	1180		1179			1
2012	1153		1148		1	4
2013	1213		1210	1	2	
2014	982		980	1	1	
2015		164	163	1		

- Due to the way in which historic records have been stored, no information is available to suggest that any response times exceeded 40 days, although this cannot be guaranteed.
- The reduction in the number of requests which started in 2014 and which continued in 2015 is explained by the introduction of Basic Police Disclosures as an alternative to the subject access route.

TRANSPORT & TECHNICAL SERVICES	SARs since 1 st Jan 2010	SARs since 1 st Jan 2015	Completed within 40 days	Unanswered after 3 months	Unanswered after 6 months	Unanswered after 1 year or more
	3	3	Yes + 1 in process	0	0	0

LAW OFFICERS' DEPARTMENT	SARs since 1 st Jan 2010	SARs since 1 st Jan 2015	Completed within 40 days	Unanswered after 3 months	Unanswered after 6 months	Unanswered after 1 year or more
2010	0	0	0	0	0	0
2011	0	0	0	0	0	0
2012	1	0	1	0	0	0
2013	0	0	0	0	0	0
2014	0	0	0	0	0	0
2015		3	2	0	0	0

ENVIRONMENT	SARs since 1 st Jan 2010	SARs since 1 st Jan 2015	Completed within 40 days	Unanswered after 3 months	Unanswered after 6 months	Unanswered after 1 year or more
2010	0		0	0	0	0
2011	1		1	0	0	0
2012	1		0	0	0	0
2013	2		2	0	0	0
2014	13		12	0	0	0
2015 (as at 12/11/2015)		7	7	0	0	0

HEALTH & SOCIAL SERVICES	SARs since 1 st Jan 2010	SARs since 1 st Jan 2015	Completed within 40 days	Unanswered after 3 months	Unanswered after 6 months	Unanswered after 1 year or more
2010	85	109 (of which, 10 currently open and within 40 days)	no data	no data	no data	no data
2011	89		no data	no data	no data	no data
2012	124		no data	no data	no data	no data
2013	157		no data	no data	no data	no data
2014	103		83	1	1	0
2015	109		89	0	0	0

SARs can take longer than 40 days because:

- They are complex cases requiring dialogue with the requester to define exactly what they are looking for. Sometimes they do not immediately respond to our communications with them; we do not “stop the clock” in such cases.
- For large and complex cases, we may make staged disclosures to the requester.
- Some clients come back several times to request additional information – this may not be treated as a new SAR, and will consequently extend the time taken to complete the request.