

**WRITTEN QUESTION TO THE MINISTER FOR HEALTH AND SOCIAL SERVICES
BY DEPUTY G.P. SOUTHERN OF ST. HELIER
ANSWER TO BE TABLED ON TUESDAY 6TH JUNE 2017**

Question

Further to his answer to oral question 1(300) on 23rd May 2017, will the Minister detail for members what measures, if any, he now has under consideration in light of the continuing absence of a resolution to the dispute between care staff and the management of Family Nursing and Home Care (FN&HC), given his duty of care to ensure quality care in the home, in terms of continuity of service, to FN&HC clients; and, if no measures are under consideration, will he explain why not?

Answer

As previously stated, clients who receive funding from HSSD or the Long-Term Care Scheme can choose to have their home care provided by one of the 23 Approved Providers. My Department assures the quality of care provided by each of these organisations.

The Department has a policy in place, which has been successfully implemented previously in similar situations where care has needed to transition to alternative providers. Accordingly, my Department is continuing to work closely with FNHC to ensure that there is a safe level of service for clients. FNHC is identifying any clients who may wish to transfer care providers and will support those clients who need to transition to an alternative Approved Provider to ensure continuity of care.

Regarding FNHC home care staff, FNHC continues to work with the unions to seek to resolve outstanding issues. FNHC is transferring staff members who wish to continue to work for the organisation and is supporting staff who have chosen to leave.