

**WRITTEN QUESTION TO THE MINISTER FOR HEALTH AND SOCIAL SERVICES  
BY DEPUTY G.P. SOUTHERN OF ST. HELIER  
ANSWER TO BE TABLED ON TUESDAY 16th JUNE 2020**

**Question**

Given the Minister's aim to produce validated waiting lists by the end of Quarter 1 in 2020 through Patient Tracking Lists (P.T.L.s) and using Interim Management and Support (I.M.A.S.) modelling to generate a recovery plan by the end of Quarter 2, will the Minister –

- (a) advise what progress has been made to date in producing effective and accurate waiting lists;
- (b) publish waiting lists for inpatient and outpatient secondary care and indicate what impact the Covid-19 pandemic has had on waiting times, especially in specialisms where any shortfall in capacity has been identified; and
- (c) state what new targets, if any, he has for the production of accurate and effective waiting list data?

**Answer**

- (a) Health and Community Services (HCS) currently has clinically and operationally validated outpatient and inpatient waiting lists and has confidence in its waiting time data. Validation is a continuous process and is now being handed over to the data quality team which validates a specialty per week in a cyclical process. Inpatient validation will become the responsibility of the listing consultants. Waiting lists are now available internally in electronic format and appear daily in consultants' inboxes, reducing reliance on paper records.
- (b) While waiting times have been impacted by Covid-19, HCS is working on a recovery plan.  
  
Converting to phone/virtual clinics has seen waiting times improve amongst specialties that do not physically need to assess the patient. However, specialties which require a physical assessment have been impacted adversely by Covid-19.
- (c) The Inpatient PTL has grown by approximately 600 patients during Covid-19. This has stabilised now elective day surgery has recommenced. Assessments of overall demand and capacity have been completed (using the IMAS modelling referred to in the question), with a revised operating timetable helping to remove historic imbalances.
- (d) All day theatre sessions per speciality will assist in increasing operational efficiency. Furthermore, the Minor Operating Suite will see increased utilisation, freeing up capacity in the day surgery and main theatres. This will result in an extra 6 operating sessions per week when compared to the previous timetable.
- (e) Subject to further work, the intention is to re-commence the publication of waiting time data – on a more accurate and effective basis – early in July 2020.