

**WRITTEN QUESTION TO THE MINISTER FOR TREASURY AND RESOURCES
BY DEPUTY M.R. HIGGINS OF ST. HELIER
ANSWER TO BE TABLED ON MONDAY 30th NOVEMBER 2020**

Question

Will the Minister, as shareholder representative for Jersey Post, advise Members of –

- (a) any problems Jersey Post experienced from the U.K. Authorities (for example Customs and Excise) and Royal Mail since the ending of Low Value Consignment Relief;
- (b) the justification for the current charges for mail and parcels to the U.K. when the speed of delivery, even on special delivery mail, has been reduced; and
- (c) why Jersey Post is charging customers V.A.T. (value added tax) on products that would not be subject to V.A.T. within the U.K. and
- (d) what action, if any, Jersey Post will undertake to address these issues?

Answer

The Minister is not aware of, and Jersey Post has not advised the Minister of, any problems experienced from the UK Authorities and Royal Mail since the ending of Low Value Consignment Relief.

Jersey Post has advised that it delayed the introduction of its price rises due in April until October 2020 to help islanders and businesses during the Covid-19 pandemic. The prices charged for mail and parcels to the UK reflect the cost of getting the mail to the UK and the delivery partner (Royal Mail, Parcelforce etc) completing the final mile delivery. Any delays experienced with mail deliveries within the UK are outside of the control of Jersey Post and are most likely due to measures introduced by Royal Mail and others to protect both their staff and customers from Coronavirus.

Jersey Post is not charging customers VAT on products that would not be subject to VAT within the UK.

Jersey Post continues to work with its delivery partners in the UK to minimise the impact the Covid-19 pandemic is having on their ability to operate and deliver mail and parcels in a timely manner.

The Minister notes that the Deputy regularly asks questions on postal matters and would strongly recommend that he takes up the open invitation from the CEO of Jersey Post to meet with him directly and discuss the Deputy's concerns and these matters in more detail.