

2020.03.09

20 Deputy G.P. Southern of the Minister for Health and Social Services regarding the integration of the People Directory within Jersey Care Record solutions: (OQ.76/2020)

Further to the publication of the *Digital Strategy for Health and Care in Jersey*, will the Minister advise whether pilots were undertaken by the People Directory in 2017, as this report suggested and, if so, whether they were successful and whether services were subsequently introduced into the Jersey Care Records solutions and whether the JY number was promoted as the key identifier in all health and care interactions?

The Deputy of St. Ouen (The Minister for Health and Social Services):

Pilots were not performed, due to technical limitations in the design of the People Directory, which prevented H.C.S. (Health and Community Services) from using the service. The JY number, that is the social security number, has been promoted and is being used as the key identifier in primary and community care settings. Within secondary care, that is the hospital system, it is used as an auxiliary identifier, the main identifier being a unique reference number. But where it is used, management of the identifier is performed manually, as there is no digital integration to the People Directory from H.C.S. That digital integration into the People Directory will be delivered as part of the Jersey care record as that functionality is developed over the next few years.

3.20.1 Deputy G.P. Southern:

What tests were run on the JY system and how accurate has it proved to be?

The Deputy of St. Ouen:

The limitations were around data quality issues and the design and usefulness to H.C.S. For example, children under 16 were not allocated their own JY number, but instead shared the number of their mother. That has changed since, but legacy issues still persist. Limitations are being addressed and, once overcome, H.C.S. will be able to integrate with the JY number.