

**WRITTEN QUESTION TO THE MINISTER FOR CHILDREN AND EDUCATION
BY DEPUTY R.J. WARD OF ST. HELIER CENTRAL
QUESTION SUBMITTED ON MONDAY 26th SEPTEMBER 2022
ANSWER TO BE TABLED ON MONDAY 3rd OCTOBER 2022**

Question

Given the publicised delays in processing student finance claims, will the Minister advise -

- (a) the number of students, in the Island, who are awaiting confirmation of grants;
- (b) the number of students, off-Island, who are awaiting confirmation of grants; and
- (c) whether any students have had their student finance claim rejected or reduced, resulting in their inability to continue or start a course?

Answer

As at 28th September:

	(a) On Island	(b) Off Island	All Applications
Total Applications	242	1283	1525
Applications Completed	126	757	883
Awaiting Confirmation or waiting for further information from applicant *	116	526	642

- (c) Claims can be rejected if applicants do not meet certain eligibility criteria, such as residency, previous qualifications or if their relevant income is too high. Similarly, claims can be reduced due to changes in circumstances when compared to a previous year. I do not have details of anyone unable to continue or start a course.

Student Finance recently moved to Customer and Local Services (CLS) and this enabled additional resources to be deployed to the team to minimise delays in processing. Once the current applications have been processed, work will commence to improve the service and I can provide an update on this in the New Year.