

**WRITTEN QUESTION TO THE MINISTER FOR SOCIAL SECURITY
BY DEPUTY L.V. FELTHAM OF ST. HELIER CENTRAL
QUESTION SUBMITTED ON TUESDAY 30th MAY 2023
ANSWER TO BE TABLED ON TUESDAY 6th JUNE 2023**

Question

“As Minister with responsibility for both promoting the Disability Strategy and Social Inclusion policies and for promoting the role of older people in government policy-making, and in the light of the responses made to [Written Question 219/2023](#) by the Assistant Chief Minister, will the Minister advise the Assembly whether –

- (a) she is content with the responses made to [Written Question 219/2023](#);
- (b) she or any of her officers have advised the Government Communications Department on inclusive and accessible communications and, if so, what advice has been provided; and if not, why not;
- (c) MSS P6.2 of her Delivery Plan has commenced and whether she anticipates that the accessible Government of Jersey Standards, due to be delivered in May 2023, will lead to a consistent Government policy on the provision of accessible communications; and
- (d) the Older Persons Living Forum has been consulted regarding the public consultation ‘Improving Residential Tenancies in Jersey - Residential Tenancy Law Reform proposals’?”

Answer

A) Yes. The responses made to Written Question 219/2023 demonstrate that we are committed to improving access to communication and improved participation. It highlights that the Disability and Inclusion Team are working collaboratively with the Government Communications Department.

B) Yes, the Communications Directorate has liaised with the Disability and Inclusion team to better understand requirements for audiences with differing accessibility needs.

C) Yes, action P6.2 of my Ministerial Delivery Plan has commenced and I believe it will lead to a consistent Government policy on the provision of accessible communications. Implementation of this project will look to ensure all new communications meet the revised standards by September 2023 and the top 10 web content issues will be addressed by December 2023.

D) The Older Person's Living Forum was consulted on the Residential Tenancy Law Reforms at a recent meeting in April 2023. The Older Persons Living Forum, in partnership with a number of organisations, proactively works to ensure that the meetings are accessible and inclusive. This includes appropriate meeting venues, along with access to transport, support for carers and a range of communication tools such as captions and sign language.