WRITTEN QUESTION TO THE CHAIR OF THE STATES EMPLOYMENT BOARD BY DEPUTY M.R. SCOTT OF ST. BRELADE QUESTION SUBMITTED ON MONDAY 11th SEPTEMBER 2023 ANSWER TO BE TABLED ON MONDAY 18th SEPTEMBER 2023

Question

"Will the Chair advise how many people are employed within Government in the following positions –

- (a) system and data analysts; and
- (b) communications, PR and marketing staff;

and will she further identify the relevant departments responsible for their employment?"

Answer

(a) System and data analysts

The information supplied is taken from Resource Link (the core HR information system) searching on analyst role profiles. We have excluded technical analysts (such as chemical) and focussed on data and information analysts following clarification with the Deputy. The information is at 1st September 2023.

A search was conducted on 'analytics, analysis, data analysis'.

01 September 2023		Categories	
Department / Job Title	Total Headcount	Data Roles	Systems and Technical Analysts
Chief Operating Office	19	3	16
Children, Young People, Edu & Skills	10	10	
Customer and Local Services	10	4	6
Department for the Economy	1	1	
Health and Community Services	10	10	
Infrastructure and Environment	2		2
Justice and Home Affairs (including			
Police)	10	9	1
Strategic Policy, Planning and Perf	23	22	1
(Stats Jersey = 16)			
(Public Health = 7)			
Treasury and Exchequer	13	7	6
Total	98	66	32

Chief Operating Office

The Chief Operating Office includes Modernisation & Digital and People & Corporate Services. Modernisation & Digital is responsible for providing government departments with the technology, data and digital tools to better serve their customers and drive the digital transformation of public services. The directorate covers both change programmes and business as usual 'run-type' activities.

In the change programmes the analyst roles are Business Analysts who analyse and re-design business processes and define system requirements. The number of business analysts can fluctuate based on programme and project needs, but we have 9 permanent roles that align to a Business Analyst. Business Analysts work on projects such as the Electronic Patient Record, Connect, and Service Digitisation.

In running the business, M&D is also responsible for corporate data, and we have 4 data quality analysts who review and correct data in our corporate data sets such as name and address. Additionally, we have 5 analysts that carry out duties in information security, reviewing threats and managing access and control.

CYPES

These roles analyse predominately school place planning, education attainment, demographics modelling and data returns from different sectors.

CLS

These roles split between business analysts, examining business process efficiency and improvements and data analytics for customer statistics, usage and reporting.

HCS

The roles cover demographic reporting, service level and quality reporting, analytics into service usages, compliance reporting and service planning including surgeries and discharge rates.

I&E

The two roles analyse the GIS (Geographic information system).

JHA

Roles cover crime analysis, risk analysis and service performance. Includes States of Jersey Police.

SPPP

Roles include public health analytics, statistics, and researchers.

Treasury & Exchequer

Roles include financial analysis and reporting, commercial and supply chain analysis, Revenue Jersey analytics, group financial reporting, treasury management and corporate compliance.

(b) communications, PR and marketing staff

01 September 2023			
Department / Job Title	Headcount		
Children, Young People, Education & Skills	5		
Public Health (Cabinet Office)	2		
Infrastructure and Environment	2		
Justice and Home Affairs	2		
Health and Community Services	2		
New Healthcare Facilities Programme	1		
Cabinet Office Communications Directorate	34		
Press Office and internal communications	11		
Digital and marketing officers	5		
Videographers & graphic designers	5		
Departmental resources	9		
Emergency Services comms officers	2		
Corporate leadership	2		
Grand Total	48		

CYPES: Participation and engagement, student marketing and education campaigns.

Cabinet Office: public health campaigns.

I&E: Carbon neutral campaigns, public notices and infrastructure communications.

JHA: Major incidents and financial intelligence unit.

HCS: Internal and operational communications, patient communications and incident management.

Roles exclude other bodies where they have their own communications, PR and marketing services outside of the Government.