

**WRITTEN QUESTION TO THE CHIEF MINISTER
BY DEPUTY M.B. ANDREWS OF ST HELIER NORTH
QUESTION SUBMITTED ON TUESDAY 7th MAY 2024
ANSWER TO BE TABLED ON WEDNESDAY 15th MAY 2024**

Question

“Will the Chief Minister advise what plans exist, if any, to improve the use of digital services across Government?”

Answer

The Government’s plan is to build more accessible digital services and more resilient supporting infrastructure in order to increase the use of online services. Improvements are currently in testing and are due to go live before the end of 2024.

The aim is for Islanders to have better access to the digital information the Government holds about them, and more flexibility to update it and use online bookings for appointments in future. In addition, there are plans to continue improvements through the Digital Health programme, Electronic Voter Registration project and Cyber Security programme.