

**WRITTEN QUESTION TO THE CHIEF MINISTER
BY DEPUTY M.B. ANDREWS OF ST HELIER NORTH
QUESTION SUBMITTED ON MONDAY 20th MAY 2024
ANSWER TO BE TABLED ON TUESDAY 28th MAY 2024**

Question

“With regards to the use of Artificial Intelligence (A.I.) technology in the public sector, will the Chief Minister advise -

- (a) whether he is considering adopting this technology, and if so, when does he plan to implement it;
- (b) if there are plans to adopt A.I. in the public sector, the strategy for its implementation; and
- (c) whether there are plans to utilise A.I. to create efficiencies, including reduced administration roles, within Government?”

Answer

- (a) & (b) AI is being considered to improve public services in a number of areas across departments as part of ongoing service improvement activities. Before AI technology is implemented, it is essential to adopt a framework and a supporting policy that will ensure secure, ethical and responsible roll-out. These are under development, and subject to Ministerial approval, and are due to be ready by the end of Q1, 2025.
- (c) At this time the focus is on the development of an AI policy and supporting standards. This will enable departments to identify appropriate opportunities to deploy AI and realise associated efficiencies in future.