

# Minister for Children and Housing



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Deputy Robert Ward  
Chair, Care of Children Review Panel  
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25th February 2020

Dear Chair and Panel Members

## **Follow up questions from the Care of Children Review Panel: S.R.12/2019**

Thank you for the follow up questions provided on the 11<sup>th</sup> February 2020.

Please find attached the responses to the questions, if you require any further information please let me know.

Yours sincerely

A handwritten signature in black ink, appearing to read "Sam Mézec".

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## Care of Children in Jersey Review Panel

### S.R.12/2019 Response to the Care Inquiry: Update Report – November 2019

#### Ministerial Response – Follow up questions

One of the justifications for rejecting recommendation six of our report (S.R.12/2019) is that you are satisfied that there is a clear line of officer accountability for the budget currently allocated to delivering the Citizen’s Panel’s recommendations. Can you provide further details as to which Officers hold this responsibility?

*The 2020 running cost for the Citizen Panel are allocated to Strategic Policy Planning and Performance. The responsible Officer for this budget is Tom Walker.*

<b>Citizen Panel Recommendation</b>	<b>Officer</b>	<b>Minister</b>	<b>Clarification</b>
<i>Memorial</i>	<i>Treasurer</i>	<i>Treasury Minister</i>	<i>One-off funding has been identified form the original allocation to the IJCI</i>
<i>Jersey Children’s Day</i>	<i>Treasurer</i>	<i>Treasury Minister</i>	<i>One-off funding has been identified form the original allocation to the IJCI</i>
	<i>Mark Rogers</i>	<i>Minister for Children</i>	<i>Recurring funding for 2020-2023 has been identified by CYPES</i>
<i>Help and Support for victims/survivors and their families</i>	<i>Tom Walker</i>	<i>Minister for Children</i>	<i>The Citizens Panel is continuing to develop their thinking about the nature of the help and support they would like to see as part of this element of the legacy. Whilst this process remains in development officer support will be provided by SPPP</i>
	<i>Caroline Langdon</i>	<i>Minister for Health</i>	<i>The project to implement the pathway is in an early planning phase.</i>
<i>An emblem</i>	<i>N/A</i>	<i>N/A</i>	<i>Following the 2019 competition the final emblem is being produced by a Government of Jersey graphic designer. There is no budget specifically attached to this work. Oversight is provided by SPPP.</i>

In your response to recommendation eight you propose a more bespoke offer of assistance for supporting /signposting vulnerable adults and survivors of abuse through Customer and Local Services. Please provide further details of what this service will entail, how it will be funded and any relevant timescales for implementation.

*The Citizens Panel is continuing to develop their thinking about the nature of the help and support they would like to see as part of this element of the legacy with support from officers and input from local organisations. Panel members will be visiting the UK later this year to talk to people delivering these types of services and understand how they work and how they are funded.*

*There remains an opportunity (yet to be explored fully) to ensure that any future help and support identified as appropriate for Jersey by the panel could be incorporated into the 'closer to home' initiative being progressed by Customer and Local Services.*

a) We have heard numerous accounts of survivors not wanting to engage with Government Departments. Is it therefore appropriate for a Government Department to be assisting people when dealing with issues that arise within other (or even the same) Government Department?

*A business case for an effective and sustainable complex trauma pathway of care and network for adults in Jersey was approved as part of the Government Plan 2020-2023. The project to implement the pathway is in an early planning phase and specific arrangements for which services make up the pathway have not yet been finalised.*

b) How does this increase trust and confidence in government services and systems?

*Officers leading the development of the complex trauma pathway have been receptive in receiving survivors' perspectives and offers of support in developing the future pathway. Evidence shows that successful co-production has shown to not only deliver better service improvement but builds trust in those communities that use the services.*

c) We also note the excellent work of Citizen's Advice Jersey. For the sake of clarity can you provide further details of the funding allocation and services provided by CAJ and how the effectiveness of these services is measured?

*Health and Community Services (HCS) have a Service Level Agreement (SLA) with Citizens Advice Jersey (CAJ) to champion the right of individuals and to promote equality and justice for all citizens by providing free advice and maintaining the Jersey Online Directory. Within the SLA there are a number of Key Performance Indicators that are reported upon on a quarterly basis. The SLA for 2020 is valued at £271,015. The responsible Officer is Paul McGinnety (Deputy Director Primary Care and Community Partnerships).*