



States Greffe

Senator Sam Mézec
Minister for Children and Housing
BY EMAIL

13th August 2020

Dear Minister

Residential Tenancy Deposit Scheme – MyDeposits contract renewal

Thank you for your response to our previous letter of 24th July 2020.

We have discussed the response as a Panel and have a few more queries which we would be grateful if you could respond to:

1. The Procurement Strategy details that the contract was published on the Government e-portal. Can you advise what encouragement is given to local companies to check the e-portal? Were any measures taken to further advertise the contract, in order to gain maximum exposure to local companies?
2. How was the length of the five year contract determined (3 years, plus 2 year for good performance)?
3. What are the Key Performance Indicators given to MyDeposits Jersey? Please could you provide details of this, along with documentation detailing MyDeposits Jersey past performance and KPIs?
4. What measures will you put in place to further gauge and assess user experience of MyDeposits Jersey going forward?
5. Do MyDeposits Jersey employ local Jersey residents?

I would be grateful if you could forward a response, in writing, by Thursday 20th August 2020. Thank you for your assistance in this matter.

Yours sincerely

Connétable John Le Maistre
Vice-Chairman
Environment, Housing and Infrastructure Scrutiny Panel