

19-21 Broad Street | St Helier
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Deputy Southern
Chair, HSS Scrutiny Panel

BY EMAIL

2nd August 2022

Dear Chair

Re: The Jersey Care Model

Thank you for your letter dated 18 July 2022 with regard to the Jersey Care Model (JCM) and comments made during my nomination speech¹ and thank you for your continued patience while I have prepared my response.

I can confirm I have instructed officers to 'pause' the JCM programme of work to allow time for myself and the Council of Ministers to review activity to date, including progress and spend, against the original JCM objectives. I also wish for consideration to be given to the impact of all JCM activities and its relevance to the Our Hospital project.

During the pause we will continue to provide services which are currently being provided to patients under this framework as well as support the ongoing work to deliver, for example, a dementia pathway - all other development has been paused.

Regarding your other questions, please see below.

Rationale behind the pause

Prior to, and during the General Election, I became aware that members of the public were expressing concern and a lack of understanding about the JCM's approach to the redesign of community health services and the associated costs. In light of this, I want to give Islanders assurance that the JCM has been subject to ministerial oversight and will be subject to future scrutiny.

The pause will allow me to consider both the activity to date and planned activity and, having done that, I will then be in a position to determine how best to move forward. I would also aim to ensure that additional communication is had with all stakeholders regarding any future plans.

Details of the review including its main aims and objectives.

Officers are currently preparing a desk-based review, setting out the extent to which each JCM activity supports the JCM objectives and the associated costs and timeframes. Once this work has

¹ [Hansard, 11 July 2022](#) (States Assembly Meeting: Election of Ministers)

completed, I will then consider if any change may be required to any of those activities and how best to engage the public and providers in a conversation about any adjustments.

Estimated timeframe in which the review is to be conducted and finalised.

I expect the desk-based review to be completed in October 2022. Once complete, I will then consider my response to the review and my proposed next steps i.e., my plan of action. This will set out plans for public and provider engagement as required.

How you intend to publish the findings of the review

I will present to the States Assembly the desk-based review and my plan of action.

How you propose to involve and update the Panel in respect of this work.

I would very much welcome a private briefing with the Health and Social Services Panel in the coming few weeks to hear its thoughts on the JCM to date and then, on completion of the desk-based review, offer a briefing to the Panel on the review's findings and my emerging plan of action.

I trust that the above is of use to the Panel and please do not hesitate to contact me if you require anything further.

Yours sincerely

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