



JERSEY ADVISORY AND CONCILIATION SERVICE
3RD FLOOR 1 SEALE STREET ST HELIER JERSEY JE2 3QG
TELEPHONE: 01534 730503 FACSIMILE: 01534 733942
EMAIL: JACS@JACS.ORG.JE

3 April 2023

Scrutiny Office
States Greffe
Morier House
ST HELIER
JE1 1DD

(via email a.thorne2@gov.je)

Dear Deputy Porée

Work Permit Holder Welfare Review Panel

In respect of the follow up queries to the JACS submission on 22 February 2023, I have responded below to the questions posed in your letter of 29 March 2023:

- 1. Your response indicates that there were very few work permit holder queries prior to 2022. Does JACS have an understanding as to whether queries prior to that date could have been from work permit holders but not recorded as such (because they were being dealt with by query type)?***

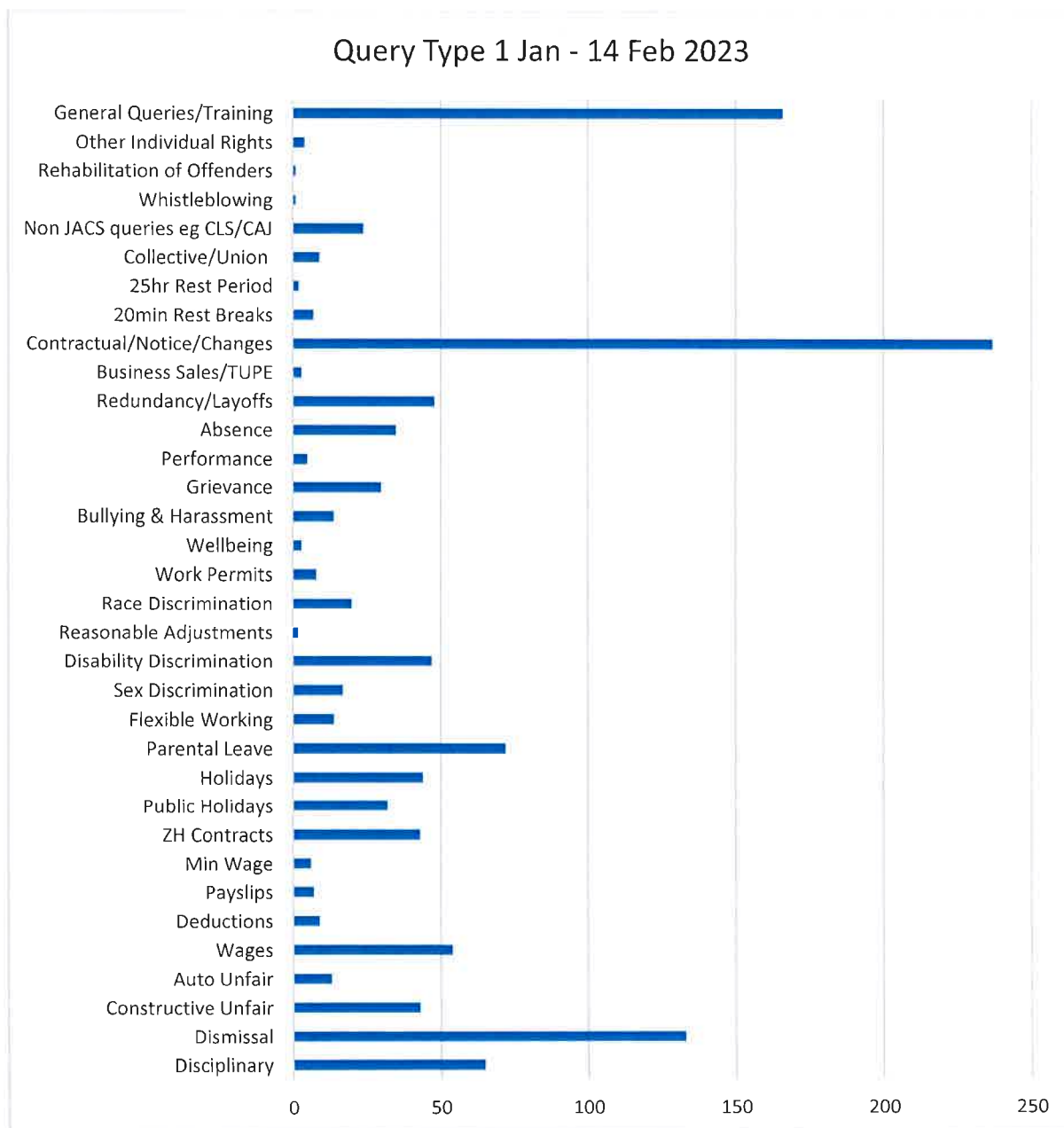
JACS records data based on the queries posed, so if a query was around (say) payment of wages, it would be recorded as such and it may not be known whether the client was also working under/providing a work permit. All we can say for certain is that as soon as we starting to receive contacts specifically around work permits we added a category (July 2022) and by the end of the year we had recorded 28 queries)

- 2. Over what period were the 1,211 contacts with JACS?***

This figure was year to date - from 1 January 2023 to 14 February 2023.

- 3. What other breakdowns are there for the 1,211 queries (for instance, whether the query was one related to accommodation or contract or discrimination);***

JACS do not advise on matters relating to accommodation (other than deductions under minimum wage) as this is not covered by the employment legislation. However below is a graph showing the breakdown of queries by type and numbers for this period (please note the total number of this period increased to 1218 – due to backlog of inputting):



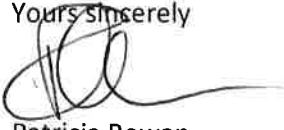
4. Given that the Panel is trying to understand the number and types of concern that are specific to people living and working in Jersey using the work permit policy, is there any other data you are able to share that would be helpful in this work?

I can advise that as of 3 April 2023 (bearing in mind there will be some backlog in inputting) we have received 2413 queries and 11 are in respect of work permits, and I have given a further breakdown below:

- Of these 11 clients: 4 are employees (2 hospitality; 1 health; 1 anonymous)
- 4 are employers (1 care; 1 business; 1 construction; 1 hospitality)
- 3 are other (hospitality & JCIS)

As JACS record data on main query type we do not hold separate data on 'sub-queries' that may be asked as part of the conversation.

Yours sincerely

A handwritten signature in black ink, appearing to be 'Patricia Rowan', written over the typed name.

Patricia Rowan
Director