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Patricia Rowan  
Director  
Jersey Advisory and Conciliation Service (JACS)

**BY EMAIL:** [patricia@jacs.org.je](mailto:patricia@jacs.org.je)

29<sup>th</sup> March 2023

Dear Patricia,

### **Work Permit Holder Welfare Review Panel**

Thank you for your submission dated 22<sup>nd</sup> February 2023 and the responses to the Panel's questions.

The Panel would like to gain a better understanding of the following response provided in your letter to our question about the numbers of work permit holders who have contacted JACS:

*'Until 2022 JACS received very few (possibly less than 3) queries a year, but this started to change around July 2022 - at this point any such contact was not recorded separately. From January 2023 we now have a separate category for Work Permits (covering all/any concerns). To date the overall number of people contacting JACS is 1211; queries directly about work permits (to date) is 8 (less than 1%).'*

1. Your response indicates that there were very few work permit holder queries prior to 2022. Does JACS have an understanding as to whether queries prior to that date could have been from work permit holders but not recorded as such (because they were being dealt with by query type)?
2. Over what period were the 1,211 contacts with JACS?
3. What other breakdowns are there of the 1,211 queries (for instance, whether the query was one related to accommodation or contract or discrimination)?
4. Given that the Panel is trying to understand the number and types of concern that are specific to people living and working in Jersey using the work permit policy, is there any other data that you are able to share that would be helpful in this work?

The Panel would be grateful if you would take the time to respond to these additional questions and would also like to invite you to attend a public hearing. Our Scrutiny officer will contact you to confirm that you are happy to attend and to find a convenient date.

Yours sincerely,

Deputy Beatriz Porée  
Chair

Work Permit Holder Welfare Review Panel