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Both organisations deal primarily with alcohol-related problems. However, in recent years the numbers of people involved with both alcohol and drugs have grown sharply.

Dealing with recovering drug addicts presents different management and supervision problems from alcohol-related cases.

- Roseneath has managed to resettle only two drug related individuals compared with a far greater success with alcoholics.
- JCOA undertook a pilot scheme with one individual (ultimately unsuccessful but not related to drug issues) - found that unable to give same level of self responsibility to younger, more volatile drug users as would be given to alcoholics. Requires greater degree of supervision and skill. There is a cost implication of approximately £205 per person per week. JCOA would have great difficulty taking in further drug addicts simply on grounds of cost.
- Heroin users under more pressure than alcoholics because of the cost of feeding their habit - this raises security issues in residential facilities.
- **Data protection issues:** Matters of privacy and confidential information - regarding, for example, test results and progress reports - can create difficulties working towards care plans for individuals. We cannot rely on the individual to report fully on what they might or might not have used.
- It is essential to have a full picture about the individual - this may only emerge after a few weeks.
- **Flow of information between agencies** has been lacking but is now improving. New disclosure and information forms have helped to alleviate the situation. There are now protocols in place regarding imparting information. It may lead to some delay in accepting referrals but leads to better placement.
- Two-monthly meeting convened by Roseneath and JCOA between various caring agencies to discuss and share information on clients and policy and liaison. But it's usually sparsely attended.
- Over the past couple of years there has been an improved involvement with individual GPs.
- Neither organisation was aware of the draft **Integrated Care Pathways** document prepared by Ian Dyer and Ian Rodger.
- Some individuals may think they are residentially qualified but have difficulty proving their qualifications. These may fall through the welfare net.

Both organisations are charitable organisations - they receive deficit grants from the States though this funding is under increasing pressure as a result of the squeeze on States expenditure.

'I would regard us as a non-profit making business, with a social purpose. We have to pay out bills like everyone else. The idea that you could go up to Voisins and say you've got to make less profit this year because we are not going to allow so many customers through your door, which is effectively what we are being told at the moment - I think it's ludicrous. We need to enhance our operations to cope with what is happening in our Island and there's a stranglehold on that, so that individuals Jersey citizens will suffer.'

Barry Jordan